nine twothree

METHOD · VERSION 1.0



The Who's Asking Test

A repeatable test for utility and energy services contractors. It checks that an AI assistant gives every person the right answer and only what they may see. Your own HR and accounting leads are the judges.

WHAT THE TEST CHECKS

1
Every job's margin before the month closes
Job cost questions use approved numbers

2
The right answer for whoever's asking
The core of this test

3
One question across every company
Owners see all; managers see one

4
Your IT team runs your systems. We bring the AI.
Re-run after every change

The claim we are testing

The right answer depends on who's asking. A union laborer and a non-union office worker can ask "How much sick time do I have?" and get two different correct answers. Scope matters as much as the number: nobody should see another local's contract or another person's pay.

Five fixed steps

BEFORE THE RUN

1
Pick 50 real questions
From HR's inbox, the supervisors' phones, the controller's desk and the owner.

→

2
Define six askers
Real test accounts in your Entra groups, one per role, with real permissions.

→

3
Write the expected answer and allowed scope
For each question and asker. HR signs off on scope.

→

4
Run against the live system
Same model, same settings, production permissions. Every request traced.

→

5
HR and accounting score answer and scope
Every miss goes into a miss log with the reason it failed.

THE SIX ASKERS

EVERY QUESTION
Asked six times, as six people

Owner
Every company

HR
Every employee, every company

Company manager
Their company only

Supervisor
Direct reports, never pay

Union employee
Self and their local

Non-union employee
Self and their company

PROTOCOL

How the 50 questions are spread

Questions are written the way they are asked out loud, with the source the expert would use. Each one is asked by all six askers, so the test produces 300 scored answers.

CATEGORY	QUESTIONS	EXAMPLE OF THE KIND OF QUESTION
Sick time and PTO balances	10	How much sick time does my crew have?
Pay and payroll dates	6	What's this employee's pay rate?
Benefits and enrollment	6	When can I change my dental plan?
Policies and union contracts	10	What does the Local A agreement say about overtime?
Jobs and assignments	8	Which crews are on job 3108?
Job cost and company numbers	10	Which jobs are under 10% margin this period?

How answers are scored

SCORE	SCALE	WHAT THE SCORER CHECKS
Answer	0, 1 or 2	2 is right and complete. 1 is partly right or missing a step that matters. 0 is wrong, or no answer when one was allowed.
Scope	Pass or fail	Pass if the asker saw exactly what they may see. Fail if anything outside their scope appears, even a name or a total.
Refusal	Correct or not	When the asker may not see the answer, a clear refusal or a route to HR is the correct result.
Sourced	0 or 1	1 if the answer names the records or documents it used and they support it.

The scoring rule that matters most: an answer that leaks scope fails, even if it is correct.

How the run is kept fair

- Nobody tunes prompts against the frozen questions
- Two scorers per answer; a third decides disagreements
- Run settings and traces are logged and kept
- Your HR and accounting leads score; NineTwoThree does not

WHAT THE CONTRACTOR GETS

- The full scorecard, by question, asker and category
- The miss log, with the reason for every miss
- A fixed list of 300 checks to re-run after every system, permission or model change
- A plain summary for the owner and the head of IT

PUBLICATION RULES

- Results are published only after a test is complete
- Nothing is published without the contractor's written approval
- The contractor can stay anonymous
- Every miss is published along with the passes
- No projected or estimated results, ever

Results

No tests have finished yet This table will be filled only with completed, approved results.

ASKER	ANSWER SCORE	SCOPE PASSED	CORRECT REFUSALS	SOURCED
Owner	No tests have finished yet	No tests have finished yet	No tests have finished yet	No tests have finished yet
HR	No tests have finished yet	No tests have finished yet	No tests have finished yet	No tests have finished yet
Company manager	No tests have finished yet	No tests have finished yet	No tests have finished yet	No tests have finished yet
Supervisor	No tests have finished yet	No tests have finished yet	No tests have finished yet	No tests have finished yet
Union employee	No tests have finished yet	No tests have finished yet	No tests have finished yet	No tests have finished yet
Non-union employee	No tests have finished yet	No tests have finished yet	No tests have finished yet	No tests have finished yet

Taking part

The test suits a contractor with union and non-union employees, more than one company or location, and an AI assistant live or in Validate. Expect about 10 hours of HR and accounting time over four to six weeks. Your head of IT sets up the six test accounts.

Put your company in the test

Book a Job Trace at ninetwothree.co and mention the Who's Asking Test.

Book a Job Trace

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